Dingley's Promise Training

Building Early Years Inclusion

Having Difficult Conversations With Families Training Course

Would you like to have more knowledge and confidence to manage relationships with parents and carers in your setting?

This course provides practical strategies for managing even the most difficult conversations, whether planned or unplanned. You'll explore your own communication style, identify potential barriers to effective communication and develop approaches to help you navigate challenging conversations with greater confidence.

THIS COURSE COVERS:

- Developing stronger communication and interaction skills when working with families.
- Building trust and positive communication with parents and carers.
- Preparing for conversations about a child's learning, development or behaviour.
- Responding professionally and confidently to unexpected or challenging situations.
- Supporting your setting's wider development of inclusive practice.

YOU WILL EXPLORE:

✓ How to listen effectively and maintain professional boundaries

✓ Ways to remove barriers and build trust in your relationships with families

✓ How to plan for challenging conversations to support positive outcomes for the child and family

✓ How to respond professionally to unexpected or difficult conversations and keep yourself safe during challenging interactions

"An excellent resource that has given me the confidence in my current practice and in developing this in the future."

Dingley's Promise trainee

Join Dingley's Promise in transforming inclusive practice in the early years, to give every child the best start in life.

Register today for our 'Having Difficult Conversations With Families' Training Course by visiting:
dingley.org.uk/training/