

HAVING DIFFICULT CONVERSATIONS WITH FAMILIES



SIGN UP

Would you like to have more knowledge and confidence to manage relationships with parents and carers in your setting?



This course is popular with **newly qualified practitioners** as well as those **seeking further professional development**.

It can be **completed online in your own time** and includes a balance of **theory and practical application**, designed to enable you to **easily implement the learning in your setting**. The course will take approximately **5 hours** in total to complete.

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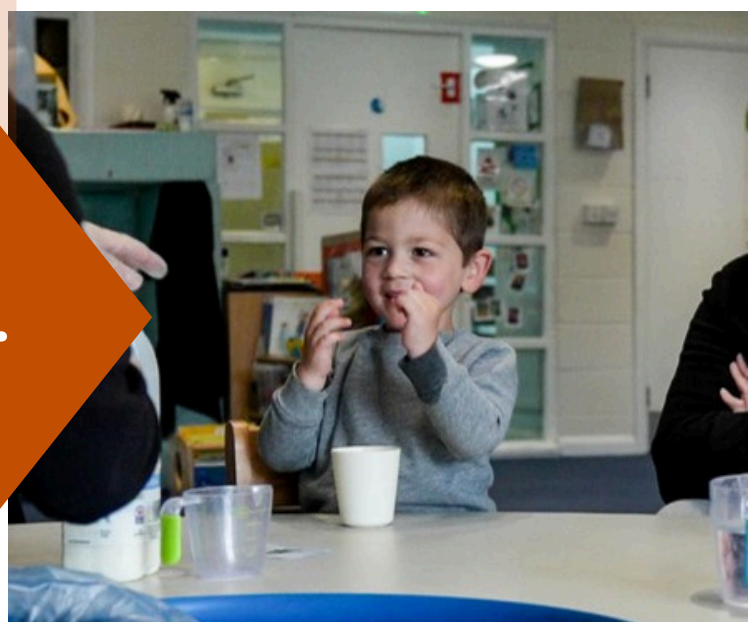
- To provide learners with strategies for managing the most difficult of conversations, whether planned or unplanned.
- To facilitate stronger communication links and build trust with families.
- To increase parental confidence in your setting.
- To support your setting's wider development of inclusive practice.

This learning supports a wide range of conversations with families, including those needed where a child is not making the expected progress in their learning.

"An excellent resource that has given me the confidence in my current practice and in developing this in the future."
- Dingley's Promise trainee



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YOU WILL LOOK AT:

- Your personal communication and interaction skills.
- How to listen fully and respond appropriately in the moment.
- How to remove barriers with parents to establish more positive communication methods.
- Planning for challenging conversations to ensure the best outcomes for child and family.
- Responding to unplanned conversations in a professional manner.

Register today for our 'Having Difficult Conversations with Families' short course at www.dingley.org.uk/training

Join the thousands of learners who have enhanced their support for children with SEND and their families through the Dingley's Promise Training programme.