



Would you like to have more knowledge and confidence to manage relationships with parents and carers in your setting?



Register today for our 'Having Difficult Conversations with Families' short course at [www.dingley.org.uk/training](http://www.dingley.org.uk/training)

Join the thousands of learners who have enhanced their support for children with SEND and their families through the Dingley's Promise Training programme.



This course is popular with newly qualified practitioners as well as those seeking further professional development. It can be completed online in your own time and includes a balance of theory and practical application, designed to enable you to easily implement the learning in your setting. The course will take approximately 5 hours in total to complete.

**Join Dingley's Promise in transforming inclusive practice in the early years, to give every child the best start.**



## Aims

- To provide learners with strategies for managing the most difficult of conversations, whether planned or unplanned.
- To facilitate stronger communication links and build trust with families.
- To increase parental confidence in your setting.
- To support your setting's wider development of inclusive practice.

This learning supports a wide range of conversations with families, including those needed where a child is not making the expected progress in their learning.

You will look at –

- Your personal communication and interaction skills.
- How to listen fully and respond appropriately in the moment.
- How to remove barriers with parents to establish more positive communication methods.
- Planning for challenging conversations to ensure the best outcomes for child and family.
- Responding to unplanned conversations in a professional manner.

*"An excellent resource that has given me the confidence in my current practice and in developing this in the future."*

Dingley's Promise trainee



Visit [www.dingley.org.uk/training](http://www.dingley.org.uk/training) to register for this course, or email [training@dingley.org.uk](mailto:training@dingley.org.uk)

